

Questions for Customers Dropping Off Appliances

The purpose of this short survey is to examine if Saskatchewan residents, specifically within these communities, who still own old appliance(s), know about the SaskPower Refrigerator Recycling Program. The survey will also ask some questions about your old appliance(s) and any replacement appliances. The information collected helps us to evaluate the effectiveness of the program and make improvements for future years.

1) SaskPower's Refrigerator Recycling Program offers Saskatchewan residents free pick up and recycling of old refrigerators and freezers. Before now, had you heard of this program?

- a) Yes
- b) No

If "**Yes**", why have you chosen to drop off your appliance? _____

2) Was the appliance(s) that you dropped off:

- a) Used as a primary appliance
- b) Used as a secondary (spare) appliance
- c) Was not used/unplugged
- d) Other

3) Are you replacing/ have you replaced the refrigerator(s) and/or freezer(s) you dropped off?

- a) Yes
- b) No

If "**Yes**", what did/will you replace it with? Select all that apply.

- a) A new model
- b) A used model
- c) Regular size fridge
- d) Mini (i.e. bar fridge)
- e) Stand up freezer
- f) Chest freezer
- g) Other – please specify: _____
- h) Don't know/not sure

If "**Yes**", why are you replacing it? Select all that apply.

- a) To save power/money
- b) Old fridge/freezer broke down
- c) Sale on a new appliance
- d) SaskPower rebate program
- e) Other – please specify: _____

If "**Yes**", where did/will you get the replacement from?

- a) Someone reselling it or giving it away
- b) A Store – please specify store name and location: _____
- c) Other: _____
- d) Prefer not to answer

If "**No**", why not? _____